

ISACK MKOBE GRABAYA.

Doha, Qatar

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**RE: APPLICATION FOR F&B ATTENDANT**

Dear hiring manager.

I am Isack Grabaya, 27 years of age and a diploma holder. I'm hereby extending to you my interest to be a part of your esteemed organization as I apply for positions that you offer. However, it would be great opportunity for me to be aligned with the position that match my skills set such as, **F&B waiter, Bar Waiter, Bar back and Room Attendant.**

I have acquainted myself with a diverse range of skills and experiences that would enable me to blend into company culture within a short time. I obtained certificates of recognition for completing; **Basic Food Safety and Hygiene training** and participating in major world notable events (**Expo2020 & FIFA World Cup**).

In terms of experiences, I've had 6 years' work experience as wait staff gained with different hospitality entities and 5\* hotels in. Tanzania, UAE and currently Qatar. With that said, I believe that my knowledge, experiences and skills will help me contribute a great deal to your company

Above all, I possess the interest and determination to learn and perform well. Being a trustworthy, self-disciplined, hardworking individual, a quick learner and able to complete tasks in a limited time. Strong enough to endure any physical job assigned and perform at a highly standard by adhering your esteemed organization culture.

Also I'm a team player and highly self-motivated person ready to volunteer if required.

Peruse through my detailed CV for a more detailed overview of my credentials.

I'm in Doha, Qatar. At the moment and eagerly looking forward to an interview call – up.

Thank you and consider my application.

Kind Regard

ISACK MKOBE GRABAYA.



# Isack Grabaya

📍 Doha, Qatar

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✉ Isaacelly96@gmail.com

## Website, Portfolio, Profiles

- <https://www.linkedin.com/in/isack-grabaya->

## Professional Summary

Customer oriented Wait Staff member and brand Ambassador. With years' of experience in hospitality service industry. Excellent in interpersonal communication skills and attention to details. Having focus on guest satisfaction and clear understanding when interacting with customers. An energetic and enthusiastic food service professional. Qualified food handler with ability to operate in a fast- paced hospitality environment.

## Accomplishments

- Collaborated with team of 500 staff in the Catering Operation at **EXPO 2020**
- Awarded Certificate of Appreciation from.(AFOCH)
- Selected to serve notable VIP guests for major private events for the. (**FIFA WORLD CUP**) tournament with. " W Doha"

## Skills

- Standard food service procedure
- Food safety
- Liquor laws and Regulations
- Results - oriented
- Organizational capacity
- Excellent Interpersonal communication skills
- Hygiene and Sanitation procedure
- Hospitality etiquette
- Beverage recommendation
- Active Listening
- Teambuilding
- Cool Under Pressure
- Dining Room Monitoring

## Work History

01-2023

### ● ***Intern (Barback)***

#### **Waldorf Astoria & Sushisamba, Lusail Doha**

- Help bartender in Opening and closing of the bar
- Ensuring bar is well- stocked with ice, beer, liquor and wine
- Follow appropriate procedures for serving alcohol (e.g., TIPS (Training for Intervention Procedures), CARE (Control Alcohol Risks Effectively).
- Run drinks and clear glasses
- Maintain cleanliness of the bar areas throughout the day, practicing clean-as-you-go procedures.
- Prepare lemon and lime wedges, and other cocktail ingredients i.e. Watermelon, pineapple mint leaves etc.
- Work under the instruction of bartender.

10-2022 – 12-2022

### ***F&B Attendant***

#### **W Doha Hotel & Residency. Doha Qatar**

##### ❖ ***This is a fixed short-term contract for. "FIFA WORLD CUP"***

- Set tables according to type of event and service standards, including types of linens, glassware, plate/chinaware, and silver/flatware, ensuring all supplies meet quality standards.
- Communicate additional meal requirements, allergies, dietary needs, and special requests to the kitchen.
- Record transaction in MICROS system at time of order.
- Maintain cleanliness of work areas throughout the day, practicing clean-as-you-go procedures.

05-2022 – 10-2022

### ● ***Casual Wait Staff***

#### **Majid Al Futtaim, Vox Cinema - Yas Mall, Abu Dhabi, UAE**

- Welcoming guests/customers to cinema dining lounge and offer them complimentary drink while waiting for their movie time
- Provided assistance to guests with special needs and helped with seat accommodations.
- Assist/ Escort guests with friendly demeanor and smile to their screening rooms, and show them their respective seats.
- Assist Waiters in any requirement during the operation i.e Cooking of popcorn, Collecting of Slush from Candy bar and deliver food and beverage to guest inside the cinema

06.2021 - 05.2022

**F&B Waiter**

**Armed Forces Officers Club & Hotel (AFOCH), Abu Dhabi UAE**

- Dining table reset, Set silverware, glassware and napkins on restaurant table
- F&B hospitality activities including welcoming official guest, understanding menu of the day and recommend to them
- Table clearance, cleanness standard hygiene and reset for dine in again
- Take accurate food and drinks orders and pass order details to the kitchen staff for special dish
- Deliver checks and collect bill payments

**Education**

07.2016

Diploma in International Relations and Diplomacy,  
Centre for Foreign Relations and Diplomacy - **Dar EsSalaam, Tanzania**

**Certifications**

- Certificate of Professional Course in Information Technology: (Dar es salaam Institute of Technology)
- Basic Food Safety & Food Hygiene Training: (Apex Food Consultants) Dubai, United Arab Emirates

**Languages**

**English**



**Swahili**



**Arabic**

