



# Eric Mawerere

CLUB WAITER

## Contact

### Address

Dubai, United Arab Emirates  
971

### Phone

+971582288783

### E-mail

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## Skills

Excellent Communication

Decision-Making

Flexible and Adaptable

Written Communication

MS Office

## Languages

English

Dedicate Food and beverage professional with history of meeting company goals utilizing consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges to best enhance the organizational brand. Hardworking and passionate job seeker with strong organizational skills eager to secure entry-level position. Ready to help team achieve company goals.

To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills. Reliable employee who can offer excellent communication and good judgment.

## Work History

2022-03 -

Current

### CLUB WAITER

*OLE DUBAI, Dubai*

- Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.
- Kept server areas clean and stocked to increase efficiency while working tables.
- Maintained customer satisfaction by clarifying questions about orders and specialty items.
- Stayed up-to-date on menu changes to help customers make food choices.
- Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals and walk-in business.
- Shared knowledge of menu items and flavors, enabling customers to make personal decisions based on taste and interest.

2019-01 -

2022-01

### SENIOR SALES ASSOCIATE

*APPAREL GROUP, DUBAI*

- Trained new sales personnel on company policies, customer acquisition strategies and successful sales techniques.
- Led sales team to exceed quarterly sales goals.
- Monitored sales team performance and provided constructive feedback.
- Streamlined team sales processes increase productivity and decrease closing time.
- Monitored sales processes to identify areas in need of improvement and implemented systems

to rectify issues.

- Conducted surveys of customers to understand successful sales tactics and strategize improvements in processes.
- Kept detailed track of sales and customer information in company system.
- Provided exceptional customer service to foster client loyalty and satisfaction.
- Studied product and local markets to adjust sales pitches and adapt strategies for optimized sales.

2015-12 -  
2019-10

## **WAITER /CASHIER**

*BUFALLO WILD WINGS, DUBAI*

- Maintained customer satisfaction with timely table check-ins to assess food and beverage needs.
- Kept server areas clean and stocked to increase efficiency while working tables.
- Maintained customer satisfaction by clarifying questions about orders and specialty items.
- Stayed up-to-date on menu changes to help customers make food choices.
- Displayed enthusiasm and promoted excellent service to customers, successfully increasing referrals and walk-in business.
- Shared knowledge of menu items and flavors, enabling customers to make personal decisions based on taste and interest.
- Used cash registers and credit card machines to cash out customers.
- Folded napkins and prepared silverware sets to provide adequate supply for host station.

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## **Education**

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2009-03 -  
2012-10

### **High School Diploma**

*HILTON HIGH SCHOOL - UGANDA*

2013-02 -  
2014-12

### **Associate of Applied Science: Clinical Laboratory Assisting**

*ISHAKA ADVENTIST HOSPITAL - UGANDA*

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## **Additional Information**

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Excellent Communicator

Excellent Personality

Creative

Bold

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## Certifications

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2016-05

Basic Food Hygiene Training Course